

# ATTENTION. IN CASE OF REPAIRS, PLEASE NOTE.

Dear customer!

The following is an amendment to the general terms and conditions of Pfanner Schutzbekleidung GmbH.

## Repairs

- › The package must be shipped with the „postage paid“. Should we find a mistake on our part, we will credit the shipping costs to your account.
- › Please document clothing with photo. Enter your telephone number and contact details.
- › We can only process cleaned/clean goods. Please therefore only send cleaned goods - dirty goods will be cleaned and charged with a flat rate of 25 euros.

**IMPORTANT: the package is to be stamped,  
later complaints will not be considered.**

## Freight charges?

- › The packages for the return shipment must be prepaid, i.e. the freight costs must be paid by the customer. No freight charges can be credited to your account. The return must be carried out in the original carton.

## Return address for Germany:

Max Müller Spedition GmbH  
c/o Pfanner Schutzbekleidung  
Gewerbestraße 2  
D-88145 Opfenbach (Lindau/B)

If you have any questions, please contact us at +43 59 50 50 - 200 or [info@pfanner-austria.at](mailto:info@pfanner-austria.at)

If an article is sent directly to us, it must be sent with the „postage paid“, as we are connected to the central postal distribution network and do not receive any articles without the „postage paid“.

**Important: The package is to be prepaid. We will not accept subsequent complaint claims.**

**Please only send us completely filled out forms, with a copy of the invoice or delivery note, as well as new/original packaged goods.**

# REPAIR

**Return to:**

Pfanner Schutzbekleidung GmbH  
 Herrschaftswiesen 11  
 A-6842 Koblach

**Consignor:** \_\_\_\_\_

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

**Your customer data**

Date: \_\_\_\_\_

Customer no.: \_\_\_\_\_ Repair no.: \_\_\_\_\_

Name\*: \_\_\_\_\_

Street address\*: \_\_\_\_\_

Postal code\*: \_\_\_\_\_ Town/city\*: \_\_\_\_\_ Country\*: \_\_\_\_\_

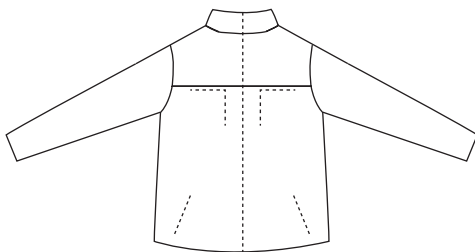
Telephone\*: \_\_\_\_\_

E-mail\*: \_\_\_\_\_

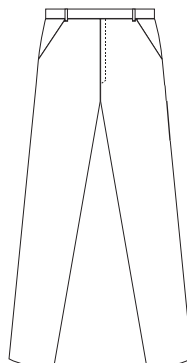
**I would like to have the following articles repaired:** (Please note that a only completely cleaned goods can be repaired.)

Article number*	Article designation*	Invoice number/ customer receipt*

Error description\*: (Please describe the error and draw it in the sketch.)



Outer garments



Trousers/shorts



Shoes

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Please fill in all fields marked with \*. If you have any questions, please contact us at +43 59 50 50 - 200 or info@pfanner-austria.at